

OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (A&E), MANIPUR, IMPHAL

PRESS RELEASE

Date: 23 July 2018

It is hereby brought to the notice of all the employees (serving/retired) of Government of Manipur that :

- 1 As laid down in the Citizen Charters of this office, the time limit prescribed to authorise pensionary benefits and provident fund dues is "within two months from the date of receipt of the cases complete in all respect". Unless there are deficiencies in the documents furnished, almost all cases are authorised within this time limit. As such, there is no need to approach any staff of this office for settlement of cases before the due date.
- 2 To redress the issues or grievances, if any, regarding non-settlement of cases beyond the due date or any other entitlement matters, they may either visit the Public Relation & Grievance (PRG) Cell (on Mondays and Thursdays - except holidays) or use the Complaint Boxes kept in the office premises (on all days) to submit their complaints/grievances.
- 3 Complaint/grievance, if any, relating to the act/conduct of the staff of this office may be brought to the notice of the following authorities:
 - i. Dy. Accountant General
Office of the Pr. Accountant General (A&E),
Manipur, Imphal.
Email id: thomass@cag.gov.in
 - ii. Principal Accountant General (A&E),
Manipur, Imphal.
Email id: sellatejk@cag.gov.in
4. Documents to be submitted along with Pension cases and GPF final payment cases are listed in the official website " agmpr.cag.gov.in ". All the Heads of Department are advised to submit the documents complete in all respects for speedy settlement of the cases. Further the Department Heads are requested to forward the proposals complete in all respects at least six months prior to the date of retirement of the employee as per provisions of MCS Pension Rule 61(4) so that the pensionary benefits could be authorised in time.
5. Any further query/grievance/suggestion can also be sent to " agaempr.cag.gov.in "

By order of the Principal Accountant General (A&E), Manipur.

Sd/- Senior Accounts Officer
Public Relation & Grievance Cell