

By E-Mail



Corrigendum and Clarifications

Notice Inviting Tender

For

**Implementation, Rollout and Operations & Maintenance of 'One IA&AD One System'
(OIOS) Project**

Tender No- 51-ISW/2019-One IAAD One System Project

Tender Id: 2019_CAG_496493_1

CORRIGENDUM NO. 11

Clarifications & Corrigendum –RFP for Selection of System Integrator for Implementation, Rollout and Operations & Maintenance of ‘One IA&AD One System’ (OIOS) Project

No. 51-ISW/2019-One IAAD One System Project
Indian Audit and Accounts Department

New Delhi, 10th October 2019

To

All Prospective Bidders

Subject: Notice Inviting Tenders for Selection of System Integrator for Implementation, Rollout and Operations & Maintenance of ‘One IA&AD One System’ (OIOS) Project – Corrigendum & Clarifications.

Reference is invited to the Open Tender issued for Selection of System Integrator for Implementation, Rollout and Operations & Maintenance of ‘One IA&AD One System’ (OIOS) Project published in CPPP on 22nd August 2019. In this regard, the pre-bid meeting was held on 5th September, 2019.

Based on the queries / clarification / suggestions received from the prospective bidders through email in reference to the RFP and during pre-bid meeting, a corrigendum was issued on the CPP Portal on 13th September 2019.

Subsequent upon the publishing of corrigendum, the following corrigendum/clarifications are issued.

The final date for bid submission including submission of EMD shall be 23rd October 2019 6.00 PM. No further extension shall be granted.

Enclosed:

- (a) Amendments made in the RFP as per Corrigendum ‘Annexure – A’
- (b) Clarifications as per ‘Annexure – B’

Yours faithfully,

Sd/

Sreeraj Ashok
Deputy Director (IS)



Corrigendum

1. Annexure A: Corrigendum – Amendments to certain clauses/ terms of tender

Sr. No.	RFP Reference No.)	Document (Section No.)	Page No & Vol	Original Clause	Revised Clause
1.	Clause 14.3, sub-clause (d), Effects of Termination		Page No. 34, RFP volume 3	d) Purchaser agrees to pay Implementation Agency for i) all charges for Services Implementation Agency provides and any Deliverables and/or system (or part thereof) Implementation Agency delivers through termination for convenience and any charges at the tendered rate, for extension period beyond termination as decided by the	Kindly note the amended clause: d) Purchaser agrees to pay Implementation Agency for i) all charges for Services Implementation Agency provides and any Deliverables and/or system (or part thereof) Implementation Agency delivers through termination, and any charges at the tendered rate, for extension period beyond termination as



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				Nodal Agency as per Schedule 2, Clause 2.2 and ii) reimbursable expenses Implementation Agency pre closure termination.	decided by the Nodal Agency as per Schedule 2, Clause 2.2 ii) reimbursable expenses Implementation Agency pre closure termination.																
2.	Clause No. 1.5.17 Security Components Availability, SLA Parameter of ISO 22301	Page No. 23 of RFP Volume 3, Annexure A		<table border="1" style="width: 100%; border-collapse: collapse; font-size: small;"> <thead> <tr style="background-color: #4F81BD; color: white;"> <th>SLA Parameter</th> <th>Description</th> <th>Target</th> <th>Liquidated Damage</th> </tr> </thead> <tbody> <tr> <td>ISO 22301</td> <td>Within 18 months of Go Live</td> <td>To achieve the desired certification for OIOS system</td> <td> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time for achieving the ISO 22301 certification</th> <th>Liquidated damaged as % of the quarterly payments during the Operations & Maintenance Phase & Maintenance Phase</th> </tr> </thead> <tbody> <tr> <td>>547 days & <=570 days</td> <td>0.5%</td> </tr> <tr> <td>>570 days & <=600 days</td> <td>1%</td> </tr> <tr> <td>>600 days & <=630 days</td> <td>2%</td> </tr> </tbody> </table> <p>For each additional 30 days after 630 days 1% of quarterly payment will be levied as additional liquidated damages.</p> </td> </tr> </tbody> </table>	SLA Parameter	Description	Target	Liquidated Damage	ISO 22301	Within 18 months of Go Live	To achieve the desired certification for OIOS system	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time for achieving the ISO 22301 certification</th> <th>Liquidated damaged as % of the quarterly payments during the Operations & Maintenance Phase & Maintenance Phase</th> </tr> </thead> <tbody> <tr> <td>>547 days & <=570 days</td> <td>0.5%</td> </tr> <tr> <td>>570 days & <=600 days</td> <td>1%</td> </tr> <tr> <td>>600 days & <=630 days</td> <td>2%</td> </tr> </tbody> </table> <p>For each additional 30 days after 630 days 1% of quarterly payment will be levied as additional liquidated damages.</p>	Time for achieving the ISO 22301 certification	Liquidated damaged as % of the quarterly payments during the Operations & Maintenance Phase & Maintenance Phase	>547 days & <=570 days	0.5%	>570 days & <=600 days	1%	>600 days & <=630 days	2%	The SLA Parameter pertaining to ISO 22301 has been dropped.
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Sr. No.	RFP Document Reference (Section No.)	Page No & Vol	Original Clause	Revised Clause																
3.	Clause No. 1.5.17 Security Components Availability, SLA Parameter of ISO 27001	Page No. 22 of RFP Volume 3, Annexure A	<table border="1"> <thead> <tr> <th>SLA Parameter</th> <th>Description</th> <th>Target</th> <th>Liquidated Damage</th> </tr> </thead> <tbody> <tr> <td>ISO 27001</td> <td>Within 18 months of Go Live</td> <td>To achieve the desired certification for OIOS system</td> <td> <table border="1"> <thead> <tr> <th>Time for achieving ISO 27001 certification</th> <th>Liquidated damaged as % of the quarterly payments during the Operations & Maintenance Phase & Maintenance Phase</th> </tr> </thead> <tbody> <tr> <td>>547 days & <=570 days</td> <td>0.5%</td> </tr> <tr> <td>>570 days & <=600 days</td> <td>1%</td> </tr> <tr> <td>>600 days & <=630 days</td> <td>2%</td> </tr> </tbody> </table> <p>For each additional 30 days after 630 days 1% of quarterly payment will be levied as additional liquidated damages.</p> </td> </tr> </tbody> </table>	SLA Parameter	Description	Target	Liquidated Damage	ISO 27001	Within 18 months of Go Live	To achieve the desired certification for OIOS system	<table border="1"> <thead> <tr> <th>Time for achieving ISO 27001 certification</th> <th>Liquidated damaged as % of the quarterly payments during the Operations & Maintenance Phase & Maintenance Phase</th> </tr> </thead> <tbody> <tr> <td>>547 days & <=570 days</td> <td>0.5%</td> </tr> <tr> <td>>570 days & <=600 days</td> <td>1%</td> </tr> <tr> <td>>600 days & <=630 days</td> <td>2%</td> </tr> </tbody> </table> <p>For each additional 30 days after 630 days 1% of quarterly payment will be levied as additional liquidated damages.</p>	Time for achieving ISO 27001 certification	Liquidated damaged as % of the quarterly payments during the Operations & Maintenance Phase & Maintenance Phase	>547 days & <=570 days	0.5%	>570 days & <=600 days	1%	>600 days & <=630 days	2%	The SLA Parameter pertaining to ISO 27001 has been dropped.
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4.	Section 9 Payment Schedules (All relevant Tracks); OIOS-Corrigendum- No-8 dated 23-09- 2019	Page No. 70, Volume 2	Payment Condition - On successful commissioning of System Software, Hardware components Payment Of - 80% on Installation and 20% after OIOS Application commissioning at 5 offices	Revised clause for 'Payment of' may be read as: Payment Of – 70% on delivery, 15% on installation, and 15% after OIOS Application commissioning at 5 offices
5.	Format 6, Track 1- Setting Up of Development & Test Environment, Appendix I, Pre-	Page 84 RFP Volume 2		Revised BoQ format provided as a separate Sheet to capture: 1. The internet bandwidth provisioning (Data download data upload) at DC (S. No. 5.3 Format 5A) & DR (S. No. 5.4 Format 5C)



Sr. No.	RFP Document Reference (Section No.)	Page No & Vol	Original Clause	Revised Clause
	Qualification & Technical Bid			<p>2. Discrepancy in server config. Cores – Kindly note the modified configuration at S.No. 1.1 X86 16 core with 64 GB RAM should now be read as X86 Total 64 cores with 256 GB RAM (distributed up to 4 VMs depending upon Solution Design)</p> <p>3. Format 3 A and 6 – Hosting services charges for equivalent model proposed (co-location: space rentals, power, caging etc.)</p>
6.	Blacklisting and Debarment	Page 33 RFP Volume 2	The Bidder shall not be under a declaration of ineligibility / banned / blacklisted by the Central Government/PSU any other Central	<p>The revised clause may be read as:</p> <p>The Bidder shall not be under a declaration of ineligibility / banned / blacklisted by the Central Government/PSU any other Central Government</p>



Sr. No.	RFP Document Reference (Section No.)	Page No & Vol	Original Clause	Revised Clause
			<p>Government institutions in India for any reason as on the last date of submission of the Bid or convicted of economic offence in India for any reason as on the last date of submission of the Bid.</p> <p>AND</p> <p>The Bidder should have not been convicted/ debarred</p> <ul style="list-style-type: none"> • Under the Prevention of Corruption Act, 1988; <p>OR</p> <ul style="list-style-type: none"> • The Indian Penal Code 	<p>institutions in India for any reason as on the last date of submission of the Bid.</p> <p>AND</p> <p>The Bidder should have not been convicted/ debarred</p> <ul style="list-style-type: none"> • Under the Prevention of Corruption Act, 1988; <p>OR</p> <ul style="list-style-type: none"> • The Indian Penal Code <p>OR</p> <ul style="list-style-type: none"> • Any other law for the time being in force, for causing any loss of life or property or



Sr. No.	RFP Document Reference (Section No.)	Page No & Vol	Original Clause	Revised Clause
			<p>OR</p> <ul style="list-style-type: none">Any other law for the time being in force, for causing any loss of life or property or causing a threat to public health as part of execution of a public procurement contract.The Bidder should not have been under the debarred list as per GFR 2017, Rule 151	<p>causing a threat to public health as part of execution of a public procurement contract.</p> <ul style="list-style-type: none">The Bidder should not have been under the debarred list as per GFR 2017, Rule 151



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Sr. No.	RFP Document Reference (Section No.)	Page No & Vol	Original Clause	Revised Clause
7.	Annexure I. Format of Covering Letter of proposal in response to RFP Invitation, Point 'f'	Page No. 7 to 9 of RFP Volume 2	We confirm that we have not been banned / blacklisted by the Central Government/PSU any other Central Government institutions in India for any reason as on the last date of submission of the Bid or convicted of economic offence in India for any reason as on the last date of submission of the Bid.	We confirm that we have not been banned / blacklisted by the Central Government/PSU any other Central Government institutions in India for any reason as on the last date of submission of the Bid.
8.	Clause 15.5, Indemnification & Limitation of Liability	Page No. 37, RFP Volume 3	The liability of either Party (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) for any claim in any manner related to this Agreement, including the work, deliverables or Services covered by this Agreement, shall be the payment of direct damages only which shall in no event exceed the total contract value payable under this Agreement. The liability cap given under this Clause shall	The revised clause may be read as: The aggregate liability of either Party (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) for any claim in any manner related to this Agreement, including the work, deliverables or Services covered by this Agreement, shall be the payment of direct damages only which shall in no event exceed the total contract value payable under this Agreement. The liability cap given under this



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				not be applicable to the indemnification obligations set out in Clause 15 and breach of Clause 12.4 and 17	Clause shall not be applicable to the indemnification obligations set out in Clause 15 and breach of Clause 12.4 and 17.
ADDENDUM					
1.	Clause No. 12.4, Security and Safety, sub-point 'f' added	Page No. 29, RFP Volume 3		--	The liability of the Implementation Agency to the Purchaser organization, applicable to breach of Clause 12.4, shall not exceed two times the total contract value.



Sr. No.	RFP Document Reference (Section No.)	Page No & Vol	Original Clause	Revised Clause
2.	Clause No. 17, Confidentiality, sub-point '8' added	Page No. 40, RFP Volume 3	--	The liability of the Implementation Agency to the Purchaser organization, applicable to breach of Clause 17, shall not exceed two times the total contract value.



Format 6. Track 1: Setting Up of Development & Test Environment

Tier 3 Cloud Service Provider/ Equivalent			<<Name of Proposed CSP>>	
Cloud/ Equivalent Model Resource Service Period in months*			03	
S No	Item	Unit of Measurement	Quantity	Number of Months
1.	VM (loaded with latest Linux or Windows environment which bidder selects for development)	Number	4	3
1.1.	X86 Total 64Core with 256 GB RAM*	Number	1	3
1.2.	Hosting services charges for equivalent model proposed (Co-location: space rentals, power, caging etc.)	Lumpsum	1	3



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Tier 3 Cloud Service Provider/ Equivalent			<<Name of Proposed CSP>>	
Cloud/ Equivalent Model Resource Service Period in months*			03	
	Note: In case the bidder opts for alternative solution other than cloud. Please add applicable line items in BoQ			

S No	Item	Unit of Measurement	Quantity	Number of Months	OEM, Make & Model
2.	Storage				
2.1.	SSD 500 GB	Number	1	03	
2.2.	SAS/ NLSAS 500 GB	Number	1	03	



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S No	Item	Unit of Measurement	Quantity	OEM, Make & Model
3.	System Software			
3.1.	Software development Licenses for Dev Team	License	As required	
3.2.	Application Server	License	As required	
3.3.	Database Server	License	As required	
3.4.	BPM	License	As required	
3.5.	GIS	License	As required	
3.6.	Any other	License	As required	



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S No	Item	Unit of Measurement	Quantity	OEM, Make & Model
4.1.	Help desk Tool – OIOS	License	1	
4.2.	Web conferencing tool (Helpdesk - multiple offices)	Host	10	
4.3.	KMS Platform, discussion forum & Implementation	License	1	
4.4.	Document management system	Core	4	

Note: SI No 4 - Perpetual license/ support (COTS/ Open source software)



One IA&AD One System (OIOS) Project

Clarifications

2. Annexure – B:

S. No.	RFP document reference(s) RFP Vol, Section & Page number)	Clarification
1.	Section 4, OIOS Security Requirements, point a, Security Standards, RFP Volume 1, Annexure C, Page No. 14	The reference to ISO 22301 for Business Continuity Management System is applicable for Project components in scope of this RFP.
2.	Section 4, OIOS Security Requirements, point a, Security Standards, RFP Volume 1, Annexure C, Page No. 14	The reference to ISO 27001 is applicable for Project components in scope of this RFP.
3.	OIOS-Corrigendum-No-4 dated 13-09-2019	It is once again clarified that the amendment issued w.r.t. response OIOS-Corrigendum-No-4-2019-09-13_Queries Response. Page 234, Sl. No AO126. 1. Providing Endpoints (Laptops/desktops) would be responsibility of SI. 2. Other infrastructure as stated (space, furniture, LAN and AC) would be provided by CAG.